

Level 3 Systems Engineer

Salary Range \$90,000-\$95,000

About the role

We are looking for a highly motivated and innovative Level 3 Systems Engineer to join our Geraldton based team. The role is diverse, being a mix of project work \ field work and support via our service desk – requiring you to respond to incoming support requests and attending client sites to support their technical requirements onsite. The ideal candidate will have a strong focus on customer service and have excellent interpersonal skills to work alongside our driven and passionate team.

Preferred Requirements

- Obtained or studying for Microsoft Certification (MCSE preferred)
- Quick Learner with highly logical troubleshooting skills
- Customer Service – Ability to communicate with all levels of clients in person or over the phone
- Respond in a timely manner to service issues and requests
- Provide technical support to our clients and other support staff
- Ability to communicate effectively to non-technically minded clients
- Proactive problem solver with attention to detail
- Work Collaboratively
- Travel to regional areas when required
- Demonstrated ability to work under pressure
- A keenness in all things ICT
- Fortinet Hardware and Software
- Microsoft Windows: Server 2019, 2016, 2012 R2, 2008 R2.
- Microsoft Windows: 10
- Microsoft Hyper V / Microsoft Office 365, implementation and support
- High Level networking experience (WAN / LAN / Wireless)
- Solid understanding of perimeter security / firewalls and best practices
- High level of Active Directory / Group Policy experience
- VOIP experience

Essential Requirements

- Minimum MCSA qualification
- VMWare experience
- Cisco experience
- A current driver's license
- At least 5 years' experience in professional ICT environment
- Enthusiasm
- Professional Manner

At Integrated ICT our mission is to put the end user at the forefront of every innovative Information & Communications Technology solution we provide. By doing our job well, our clients can get on with doing their job **better**.

To join our vibrant, growing team apply now with your cover letter and resume to:
hire@integratedict.com.au

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